Concession to Senior Citizens in the Telephone rent and Call Charges

†103. SHRI ANIL SHARMA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government's attention has been drawn to the news item captioned "Bujurgon ko phone suvidha mein pahal" which appeared in Dainik Tribune dated 12.10.99 published from Chandigarh;

(b) if so, whether Government are considering to provide any concession in the telephone rent and call charges to senior citizens as given in the train fare for travelling in trains;

(c) if so, what are the details thereof; and

(d) if not, what are the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) Yes, Sir.

(b) and (c) No, sir. Concession is with respect to registration in Non-OYT-Special, a priority category.

(d) It has not been found admissible to extent concession on telephone rentals and call charges due to financial constraints.

Pending Telephone Complaints in Sector-6, Telephone Exchange, Faridabad

104. SHRI ANIL SHARMA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that a Register is lying at the gate of Telephone Exchange, Sector-6, Faridabad (under Faridabad Telecom) where customers lodge their complaints regarding telephone line disorder/disturbance etc.;

(b) if so, the number of complaints lodged during the last six months and the number of complaints not attended to till date, number-wise; and date-wise; and

(c) the steps taken to attend to the complaints in the exchange area expeditiously?

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*Original notice of the question received in Hindi.